Privacy Policy

We at Urja are committed to procuring, processing, and delivering safe, high-quality milk and dairy products under hygienic conditions. We follow strict standards to ensure purity, freshness, and customer satisfaction while offering products at fair and accessible prices.

To uphold our commitment, we ensure:

Meeting customer expectations by adhering to required product standards consistently and in a timely manner.

Efficient utilization of resources across procurement, production, and distribution.

Maintenance of strict hygiene practices across handling, processing, and plant operations.

Compliance with all statutory and regulatory requirements, along with mutually agreed specifications of our customers.

Effective internal and external communication to support transparency and accountability.

Continuous review and communication of our Quality and Safety Policy to employees at all levels.

We regularly monitor our processes to improve product quality, safety, and service experience. Through these efforts, Urja aims to earn and retain the long-term confidence of its customers, suppliers, and employees.